



# COUNSELING SERVICES OF GREATER BOSTON, LLC

## NOTICE OF PRIVACY POLICIES

### **Last updated: December 2025**

Counseling Services of Greater Boston, LLC respects your privacy and is committed to protecting your personal information. This Privacy Policy describes how we collect, use, disclose, and safeguard information when you visit <https://www.csgeboston.com> (the "Site").

### **Information We Collect**

- Information You Provide Voluntarily
- You may provide personal information when you:
- Submit a contact or inquiry form
- Communicate with us by email
- Request information about our services

### **This information may include:**

- Name
- Email address
- Phone number
- Company or organization
- Any information included in your message

We collect only the information reasonably necessary to respond to your request.

### **Information Automatically Collected**

When you visit the Site, certain information is automatically collected, including:

- IP address
- Browser type and version
- Device and operating system
- Pages viewed, time spent on the Site, and referring URLs

This data is used to analyze website performance and improve user experience.

### **Cookies and Analytics**

Google Analytics: CSGB uses Google Analytics, a web analytics service provided by Google LLC. Google Analytics uses cookies and similar technologies to collect information about how visitors use the Site.

Information generated by these cookies (including your IP address) may be transmitted to and stored by Google. Google uses this information to evaluate website usage, compile reports, and provide related services.

For more information, please review Google's Privacy Policy: <https://policies.google.com/privacy>

You may opt out of Google Analytics tracking by installing the Google Analytics Opt-out Browser Add-on.

### **WordPress Cookies**

Our Site is built on WordPress, which may use cookies for:

- Basic website functionality
- Security and performance optimization
- Remembering user preferences
- You can control or disable cookies through your browser settings. Disabling cookies may affect certain Site features.

### **How We Use Your Information**



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We use collected information to:

- Respond to inquiries and communications
- Provide information about our services
- Operate and maintain the Site
- Improve website performance and user experience
- Monitor usage trends and site security
- Comply with applicable legal obligations

We do not use your information for automated decision-making or profiling.

#### **Disclosure of Information**

CSGB does not sell, rent, or trade your personal information. We may share information:

- With service providers that support website hosting, analytics, or security
- When required by law, regulation, or legal process
- To protect the rights, safety, or property of CSGB, or others

Service providers may access personal information only as necessary to perform services on our behalf and are required to protect it appropriately.

#### **Data Security**

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information, consistent with applicable Massachusetts data security requirements. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

#### **Your Rights and Choices**

If you are a resident of Massachusetts or New Hampshire, you may request to:

- Access the personal information we hold about you
- Correct inaccurate or outdated information
- Request deletion of your personal information, subject to legal obligations
- Requests can be made using the contact information below.

#### **Third-Party Websites**

The Site may contain links to third-party websites. CSGB is not responsible for the privacy practices or content of those websites. We encourage you to review their privacy policies independently.

#### **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

#### **Contact Us**

If you have questions about this Privacy Policy or our data practices, please contact us at:

Counseling Services of Greater Boston, LLC | Website: <https://www.csgboston.com>

Email: [info@csgboston.com](mailto:info@csgboston.com)

Address: 7 Lincoln Street, Suite #216; Wakefield, MA 01880